

CSP has provided
service for over 14 years

Our Enterprise clients
as well as to leading
small / medium business.

Some of our customer includes:

- ✓ US Department of Defense
- ✓ SAIC International
- ✓ Faulding Puerto Rico Inc.
- ✓ Empresas Fonalledas
- ✓ Empresas Lausell
- ✓ Security Windows & Doors
- ✓ Donato Design and Development
- ✓ PEPSI Caribbean Manufacturing Operations
- ✓ Abengoa PR
- ✓ ICAT Logistics (Miami Office)
- ✓ Radison Ambassador Hotels
- ✓ Landfill Technologies
- ✓ Empresas Contreras
- ✓ PR Waste Corporation
- ✓ MAFRA Corp.
- ✓ CON WASTE
- ✓ Centro de Salud Familiar de Arroyo
- ✓ FR Construction
- ✓ Vaquería Tres Monjitas
- ✓ Many others



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Simplifying IT
**A world class service
with you in mind**

Consulting
Services
and IT Staffing
Support



Who is C.S.P. ?

C.S.P. Inc. is a Puerto Rico based company founded in 1995 that provides services to Puerto Rico, US Continental and Latin America. Our company specializes in the design, development, implementation, validation and management of key information technologies in the IT Industry Spectrum. The commitment to the customer's

success makes C.S.P. Inc. the perfect business partner. C.S.P. counts with a world class consulting team that has been carefully selected to match the industry needs.

C.S.P. clients are composed of leading companies in the Pharmaceutical, Educational, Government, Health Care, Manufacturing, Retail, Real State and Legal sectors.

Services we provide...

- ✓ IT Management
- ✓ Compliance and Manufacturing System Services
- ✓ Application Design and Development
- ✓ Customer Services
- ✓ Systems Integration
- ✓ Management Service Provider (MSP)

Staffing Solutions

- ✓ Professional Staff
- ✓ Technical Staff
- ✓ Technology Research Staff
- ✓ Multilingual auditors, QA Staff

Management Service Provider (MSP)

C.S.P. delivers information technology (IT) and infrastructure management services to multiple customers. C.S.P. offers a convenient, cost-effective alternative to the complex and burdensome task of managing systems and networks by yourself or by a specialized IT group in your company. This approach furnishes a practical solution to the continuing shortage of qualified IT professionals and the increasing complexity of systems, networks, databases and applications. Our MSP Services include:

- ✓ Remote 24x7x365 monitoring and management of complex, high-end enterprise solutions.
- ✓ Security management systems for security assessment, policy enforcement and intrusion detection. Customized, managed security solutions by combining the capabilities of firewalls, intrusion detection, routers, VPN, anti-virus technology, scanning, and Web filtering with a thorough ADDME (Assess, Design, Deploy, Manage/Support, Educate) analysis.
- ✓ Managing, Maintaining and Monitoring mission-critical sites from a network operations center.
- ✓ Gaining instant control of PC assets through intelligent, network-based technology that automatically collects a wide variety of hardware, software and configuration data about networked computers and generates PC "network-at-a-glance" reports and detailed PC asset reports.



IT Management Services

Today's businesses demand greater responsiveness from information systems and value from the current configurations of technologies and systems. Advances in service-oriented architectures; wireless, and intelligent objects represent new challenges to an already complex technology infrastructure. That is where C.S.P. comes into play with our IT Management Services. C.S.P. resources can assist you face today technological challenges and accomplish your business objectives.

- ✓ Project Management
- ✓ Critical System Planning & support (DRP, BCP)
- ✓ Security Audits, Asset Management
- ✓ Others

Compliance and Manufacturing System Services

Since its foundation C.S.P. has provided a full range of compliance and manufacturing services to the Pharmaceutical, Biological and Medical Devices industry. These services include validation, qualification and commissioning as well as on-site support to Manufacturing SCADA systems.

Application Design and Development Services

Our talented group of software development professionals aligns strategy with technology to deliver solutions that provide a measurable return on investment.

- ✓ WEB Development
- ✓ Business Process Re-Engineering
- ✓ Applications Workflow design & Programming

Customer Services

The CSP Inc. Total Care Support is a valuable system support service unequaled in the industry. Our professionals become an extension of our customer's internal support organization and provide prompt, professional, high-level system expertise.

- ✓ Help Desk Operation
- ✓ Data Center Operations
- ✓ NOC Operations



System Integration Services

C.S.P. full-range of services reflect our dedication and commitment to customer satisfaction. All C.S.P. services and products are backed by our superior technical expertise and support. Whether you need a Technical Consultant to come to your office or you need us to remotely control your computer, you can be rest assured you will receive the same level of expertise and professionalism from our staff.

CSP Partners

Microsoft
CERTIFIED
Partner

CAMRIS
INTERNATIONAL

JCA

WYSE

COCKPIT™
Enterprise, Server-based Computing

GO

TippingPoint
a division of 3Com

3COM

alvarion
Your Open WiMAX Choice

AMT

CISCO SYSTEMS
The Network Works.
No Excuses.™

ruckus
WIRELESS

GFI

Acronis
Compute with confidence

MICROWORLD

GRISOFT

Jetro Cockpit™
Server-based Computing

COCKPIT